

Jacob White

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EDUCATION

Champlain College*, Burlington, Vermont May 2020
Bachelor of Science in Computer Networking and Cybersecurity

- GPA: 3.7
- Study Abroad, Dublin, Fall 2018

TECHNICAL SKILLS

Cloud Services (AWS, GCS, Azure) VMware vSphere
PC, Linux & Macintosh OS Python, GoLang
PowerShell PKI
CCNA Active Directory
Web Application Security CI/CD development

TECHNICAL EXPERIENCE

Verkada, San Mateo, CA
Technical Support Engineer
May 2020 - May 2021

- Helped customers troubleshoot network, hardware, and software issues related to the Verkada platform.
- Collaborated with Engineering and Product teams to report bugs and test new products and features.
- Developed public applications in Python using Verkada's public API.
- Developed internal applications and libraries/modules in Python & GoLang to improve the efficiency of my team.

Leahy Center, Burlington, VT

NOC Analyst

January 2020 - May 2020

- Maintained an Office 365 environment for a client.
- Managed, configured, and troubleshoot networks and infrastructure for clients

System Administrator

August 2019 - December 2019

- Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
- Administered and troubleshoot vSphere environment

Cisco Meraki, San Francisco, CA

Network Support Intern

June 2019 – August 2019

Troubleshoot cases that covered the entire Meraki product line, including wireless access points, security appliances, switches.

ACTIVITIES

NECCDC

Fall 2017 — Spring 2020

Improves incident response-ability
Windows Lead starting in 2018

**Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.*